

Glossier.



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ramp.com

Ramp Card + Expense

Deliverable/Task Link to Guide + Description

Pre-Work before Kickoff Call (est time: 20 minutes)

Complete tasks prior to meeting your Customer Success Manager

1. Sign into Ramp Ramp Sign-In

2. Link & Verify bank account(s)

Bank Account

3. Compile last 12 months card transaction history Email CSV file to Customer Success Manager

4. Invite admin and bookkeepers User Overview

5. Integrate ERP Connect Ramp to Accounting Provider

Kickoff & Initial Account Setup

Connect your accounting integration, configure expense policies and approval workflows, issue first Ramp card, and align on go-live date

1. Set up expense policy Expense Policy

2. Set up spend requests approval workflows (transactions) Spend Request Approvals

3. Set up spend requests approval workflows (reimbursements - Spend Request Approvals if applicable)

4. Create initial physical and virtual cards

5. Process first transaction(s)

6. Create spend programs (if relevant)

7. Align on org-wide change management plan Receive Email Template from CSM

Accounting Optimization

Create accounting rules, sync and test your first Ramp card transaction, and finalize expense management setup

1. Set up accounting rules Set Up Accounting Rules

2. Configure custom workflows for accounting fields

3. Sync (export) card transactions to accounting provider

4. Enable separation of duties for admins, if relevant

Initial Launch

Migrate key card spend onto Ramp, continue testing, and prepare for Ramp rollout for all employees

1. Book employee training

2. Review and upload final employee list

3. Send org-wide communications Receive Add't Resources from CSM

Launch

Complete vendor spend migration to Ramp and roll out Ramp cards to all employees

- 1. Finalize any outstanding items from previous calls
- 2. Confirm spend controls and approval layers for remaining employees
- 3. Run employee training
- 4. Complete vendor migration to Ramp card and bill pay

Migrate Your Card Vendors

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